E-learning satisfaction scale (ESEL)

Read each sentence carefully and answer on the scale opposite by circling a number that best describes what you think. 1 = strongly disagree to 7 = strongly agree.

strongly disagree	very little agreement	some agreement	medium agreed	quite agree	strongly agree	totally agree
1	2	3	4	5	6	7

[strongly disagree]<---> [totally agree]

Terms in *italics* can be modified to contextualise the scale.

ESEL-UP1	01	This training will positively influence my ability to be effective in my job *(or in my future job).*	1 2 3 4 5 6 7
ESEL-DP1	02	I found this course difficult to follow.	1 2 3 4 5 6 7
ESEL-FOR1	03	In my opinion, in view of the training programme, the content was relevant.	1 2 3 4 5 6 7
ESEL-METH2	04	The course of the training or the presentations or the practical cases allowed me to take an active part in the training.	1 2 3 4 5 6 7
ESEL-DP2	05	I found the issues addressed during the training to be difficult.	1 2 3 4 5 6 7
ESEL-UP2	06	This training is of great practical value for my work *(or for my future work).*	1 2 3 4 5 6 7
ESEL-METH8	07	The course of the training or the presentations or practical cases allowed me to share with the other trainees an enriching experience of the practices of *the organisations (administration, company, institution, etc.).*	1 2 3 4 5 6 7
ESEL-FOR2	09	The facilitation of the training was of a high quality.	1 2 3 4 5 6 7
ESEL-METH3	10	The course structure or the presentations and case studies used allowed me to share professional experiences *with other trainees.*	1 2 3 4 5 6 7

ESEL-UP5	11	This training will enable me to improve my professional skills in my job *(or in my future job)*.	1 2 3 4 5 6 7
ESEL-FOR4	12	*The facilitators, resource persons and tutors* listened to the questions of *the trainees*.	1 2 3 4 5 6 7
ESEL-DP8	13	It took a lot of effort to follow this course.	1 2 3 4 5 6 7
ESEL-INT4	14	If I need to train to develop my professional skills, I intend to use something similar to *this MOOC* again if I can.	1 2 3 4 5 6 7
ESEL-INT6	15	I intend to follow other courses via *a MOOC whenever* possible.	1 2 3 4 5 6 7
ESEL-INT7	16	I prefer to use *a MOOC* if I need to take a course related to my professional activity.	1 2 3 4 5 6 7
ESEL-INT8	17	I think I would recommend the training courses in *a MOOC* to other people.	1 2 3 4 5 6 7

Coding :
Satisfaction :
- Perceived usefulness dimension (PU): items 1, 6, 11
- Perceived difficulty dimension (PD): items 2, 5, 13
- Trainer dimension (FOR): items 3, 9, 12
- Dimension Pedagogical methods (METH): items 4, 7, 10

Intentionality to re-use a MOOC (INT): items 14, 15, 16, 17
(Where appropriate, the scale can be adapted by replacing the term "this/an MOOC" with a context related to another e-learning device)

Please use this reference to quote the e-learning satisfaction scale (ESEL)

Yennek, N., Fenouillet, F. & Heutte, J. (2015, juin), *Proposition d'une échelle de satisfaction en formation en ligne (ESEL),* Colloque international e-Formation des Adultes et Jeunes Adultes, Lille, France.